



FISHING ROD WARRANTY INFORMATION

Austackle rods are guaranteed to be free from faulty workmanship and materials. Unfortunately with the advent of ultra lightweight Carbon fibre rods, breakages can occur very easily as the carbon blanks are very brittle. A break can occur sometimes well after the event that caused the blank to be fractured in the first place - such as it being dropped on the floor or knocked on the side of the boat. The reasons why a rod broke can be almost impossible to know for certain but probably the most common cause is by "high sticking" - the rod is held above an angle of 45 degrees and excessive weight is applied to the tip area causing it to snap. This is NOT a fault of the rod.

What we do know for sure is that the vast majority of breaks are NOT caused by faulty materials or workmanship. If a fracture was present before purchase then the rod would break the first time it was put under load - usually in the shop when the retailer is demonstrating it to the customer. If the rod passes this demonstration then the chances are the blank is in perfect working order and contains no manufacturing flaws.

3 YEAR 'NO HASSLE' REPLACEMENT ROD SERVICE

Because of the brittle nature of Carbon Rods, we are offering a hassle free way of replacing a rod that has been accidentally broken. No more waiting around to see if a warranty claim has been accepted, no hassle and expense of packing and shipping the broken rod back to the manufacturer. No questions asked. A broken rod need never keep a customer off the water for weeks again.

HOW IT WORKS

All a customer has to do to get a new rod is to take the rod back to the retailer from whom it was purchased from (or return it to us directly) and pay a replacement fee according to the type of rod. This service is only available to the original purchaser on a one time only basis. Proof of purchase **must** be supplied. As at 1st January 2011, the fees are as follows:

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| Camo-Stik : | \$30.00 + \$20 Shipping & Handling |
| Camo-Stik Pro Series: | \$50.00 + \$20 Shipping & Handling |
| Takeda Fireblade: | \$70.00 + \$20 Shipping & Handling |